



## 2024 RATES AND PROMOTIONS

Valid from 1 January - 31 December 2024

Restoring the Kalahari through sustainable conservation, informed by research, supported by ecotourism.

Tswalu's remote location in the southern Kalahari offers the ultimate off-the-beaten-track escape. From the landmark Korannaberg mountains to the grassy, red sand dunes rippling away to the horizon, this vast tract of privately owned wilderness in the green Kalahari is at the forefront of sustainable ecotourism in South Africa. As a fellow member of The Long Run, Tswalu's sustainability journey is focused on the four key areas of conservation, community, culture and commerce. The reserve is first and foremost an ambitious conservation project that funds numerous research projects, geared towards understanding and conserving key species within the Kalahari ecosystem.

Guaranteed access to a private vehicle, guide and tracker provides guests with the freedom and flexibility to explore the green Kalahari's diverse, game-rich habitats - always with unlimited time at sightings. On a Tswalu safari, time and space are the true luxuries. Besides day and night game drives, complimentary activities include nature walks, animal tracking, horse riding, stargazing, dune breakfasts, sleeping out under the stars, and spending time with habituated meerkats. Our high-value approach to sustainable ecotourism helps fund the vital conservation work that is at the heart of this noble project to restore the southern Kalahari for future generations.

### The fully inclusive rate for the complete Tswalu experience, depending on guest interests, includes:

- Private game viewing vehicle with a dedicated guide and tracker for all bookings
- Night drives
- Nature walks, including traditional plant use interpretation
- Habituated meerkats experience
- Horse riding
- Bird watching
- Some of the oldest bushman rock engravings in Africa
- A visit to our community clinic and pre-school
- A visit and/or introduction to The Tswalu Foundation research projects
- Involvement in wildlife project work on property, when available
- Luxury full board accommodation
- All meals including a variety of dining experiences from boma dinners to bush picnics
- Dinner at Klein JAN restaurant based on a minimum of a 2-night stay (children over the age of 12 are welcome / child minding arranged for younger children)
- All beverages and full selection from our award-winning wine-list
- In-suite tea and coffee making facilities
- In-suite private bar and gourmet pantry
- Laundry and valet services
- Wireless internet access and national telephone calls
- Child minding services

### Rates exclude

- Travel to and from Tswalu
- Gift shop purchases
- Malori sleep-out deck
- Spa treatments
- Tswalu Foundation donations
- Gratuities:
  - o The Motse, a guideline of R1950 per day per legae: R650 guide/R650 tracker/R650 general staff
  - o Tarkuni, a guideline of R4000 per day exclusive use: R1300 guide/R1300 tracker/R400 general staff/ R1000 Tarkuni staff
  - o Loapi, a guideline of R2700 per day per home: R650 guide/R650 tracker/R400 general staff/ R500 Butler / R500 Chef

Tel +27 53 781 9211 | Fax +27 53 781 9238

Farm Korannaberg 296, Van Zylsrus, 8467, South Africa | P.O. Box 1081, Kuruman, 8460, South Africa.



## FLIGHTS

Tswalu's daily scheduled service direct to the reserves own world-class tarred airstrip.

### JOHANNESBURG TO TSWALU

ZAR 11 800      One way  
ZAR 23 600      Return

Scheduled times (flight schedule - 1.5hr flight)

- Flight departs from Fireblade Aviation at 13h00
- Flight departs from Tswalu at 10h20

### CAPE TOWN TO TSWALU

ZAR 13 400      One way  
ZAR 26 800      Return

Scheduled times (flight schedule - 2hr flight)

- Flight departs from ExecuJet Hangar at 12h00
- Flight departs from Tswalu at 14h50

Please note that luggage (must be soft sided bags) is restricted to a maximum of 44 pounds (20 kg) on Tswalu scheduled flights, inclusive hand luggage. Extra seats may be purchased, at standard rates, should guests wish to travel with excess luggage (will allow for 50 kg / 110 pounds extra in soft sided bags). Complimentary storage facilities are available for excess luggage in both Cape Town and Johannesburg. Transfers between the private hangars, and the main terminal building; rental car companies; and airport hotels are included in the above costs but must be booked with reservations in advance. Children under 2 years old fly for free and will be seated on parent's lap.

Cancelled or delayed flights: In the event of any flight delays or cancellations (our third-party operators are governed by aviation regulatory authorities), Tswalu is in no way responsible for any loss whatsoever, sustained by you/your party. Please ensure adequate travel insurance is taken out to cover all such eventualities.

## 2024 PROMOTIONS

**Terms and conditions:** Promotions are mutually exclusive and cannot be combined or used in conjunction with any other special rates or promotions | Offer must be requested at the time of booking and cannot be applied retrospectively | Availability of offers and promotions is restricted and Tswalu reserves the right to limit the number of rooms available and to discontinue the promotion at any time.

### Best of Tswalu Promotion

#### Stay 6 nights and pay 5 nights including flights

*(Applicable to Loapi and Motse)*

Enjoy the best of Tswalu with an incredible 6-night itinerary that includes 3 nights at the Motse (first night free) followed by 3 nights at Loapi including complimentary return flights to Tswalu from Johannesburg or Cape Town for two adults with Fireblade Aviation. Children pay 50% of published flight costs.

Promotion includes:

- 3 nights at the Motse Camp
- 3 nights at Loapi Tented Camp

Return flights to Tswalu from Cape Town or Johannesburg with Fireblade Aviation for two adults. Children pay 50% of published flight cost.

### Promotion 1

#### Stay 4 nights and pay 50% on last night

*(Applicable to Loapi, Motse and Tarkuni)*

Promotion also valid on combination stays at Motse and Loapi

### Promotion 2

#### Stay 5 nights and pay 4 nights

*(Applicable to Loapi, Motse and Tarkuni)*

Promotion also valid on combination stays at Motse and Loapi

### Promotion 3

#### Stay 7 nights and pay 5 nights

*(Applicable to Loapi, Motse and Tarkuni)*

Promotion also valid on combination stays at Motse and Loapi

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## **PAYMENTS & CANCELLATION TERMS & CONDITIONS:**

### **VAT**

All tariffs include Value Added Tax (VAT) at 15%. Tswalu reserves the right to amend the quoted tariffs accordingly should the Government change the percentage level of VAT or introduce an additional tax or levy during the duration of this contract.

### **Deposit and Payment Policy**

Your booking confirmation is required 14 days from making the provisional reservation.

### **Payment terms**

Confirmation of booking                      20% non-refundable deposit

The deposit goes directly towards Tswalu's regenerative efforts to ensure habitat and biodiversity restoration for the benefit of planet and people

60 days prior to arrival                      balance of payment

### **Cancellation policy**

Current - 61 days prior to arrival                      20% cancellation fee (non-refundable deposit applied)

60 days prior to arrival                      100% cancellation fee will apply

### **Please note:**

- Our reservations team are on hand to assist with all enquiries on a 'case by case' basis, and we look forward to assisting you in planning your Tswalu experience.
- Our cancellation policy is applicable regardless of whether payments have or have not been received by Tswalu and applies to all reservations. The deposit and payment policy exclude trade partners with pre-approved credit facilities.
- NOTE: Flight bookings are included in the definition of 'booking', for the purposes of this agreement and Tswalu's cancellation policy. Spa reservations cancelled on the day of the scheduled treatment will incur 100% cancellation fee.
- Travel cancellation insurance: In the unlikely event of cancellation of a booking, travel insurance must cover our Cancellation Terms and Conditions.
- Tswalu reserves the right to change these terms and conditions at any time. In the event that any changes are made, the revised terms and conditions will be communicated to you and shared on our website.

## **CONTACT DETAILS**

### **Tswalu Kalahari Reserve**

Tel: +27 53 781 9211

Email: [info@tswalukalahari.com](mailto:info@tswalukalahari.com)

P.O. Box 1081,

Kuruman, 8460

Northern Cape, South Africa

### **Tswalu Reservations**

Tel: +27 53 781 9331

+27 11 274 2100

Cel: +27 71 896 7335

Email: [res@tswalukalahari.com](mailto:res@tswalukalahari.com)

P.O. Box 1081

Kuruman, 8460

Northern Cape

South Africa

### **Tswalu Marketing**

Tel: +27 11 274 2182

Cel: +27 83 261 9613

Email: [marketing@tswalu.com](mailto:marketing@tswalu.com)

P.O. Box 61631

Marshalltown, 2107

Gauteng, South Africa

South Africa

Tel +27 53 781 9211 | Fax +27 53 781 9238

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