



## JOB PROFILE

**Job Title:** Spa Therapist

**Location:** Kalahari

**Department:** Hospitality

**Reports to:** Camp Manager

At Tswalu, you become part of a dedicated team that is responsible for South Africa's largest privately protected conservation area. For over 25 years, Tswalu has been at the forefront of biodiversity preservation and environmental research in the southern Kalahari.

Your role as a custodian contributes to a collective effort that goes beyond individual achievements. Every action supports our mission to leave the world better than we found it, and together, we work toward goals that are much bigger than any one person. It is a privilege and a serious responsibility, rooted in our long-term vision focused on restoring and safeguarding wildlife habitats for future generations.

### **PURPOSE:**

A Spa Therapist at a game reserve delivers professional wellness and beauty treatments to guests while creating a tranquil, luxury bush experience that aligns with the lodge's hospitality standards.

### **KEY RESPONSIBILITIES**

- Provide a range of treatments such as massages, facials, manicures, pedicures, and body therapies.
- Conduct guest consultations to determine treatment needs and preferences.
- Ensure treatment rooms and spa areas are clean, hygienic, and well-prepared.
- Maintain high standards of guest service and confidentiality.
- Promote and upsell spa treatments, retail products, and wellness packages.
- Manage bookings and treatment schedules in coordination with reception.
- Monitor stock levels and assist with ordering spa products and supplies.
- Follow health, safety, and hygiene standards at all times.
- Support overall guest experience by working closely with camp operations and front-of-house teams.

### **REQUIREMENTS & SKILLS**

- Relevant spa or beauty therapy qualification (CIDESCO, ITEC, or equivalent).
- Previous experience in a lodge, hotel, or resort spa environment preferred.
- Excellent interpersonal and guest-service skills.
- Professional appearance and demeanor.
- Ability to work flexible hours, weekends, and public holidays.
- Physically fit and able to stand for long periods.
- Knowledge of spa products and treatments.

**Tswalu Kalahari Reserve (Pty) Ltd**

**T. +27 53 781 9331 | E. [info@tswalu.com](mailto:info@tswalu.com) | W. [tswalu.com](http://tswalu.com)**

**Farm Korannaberg 296, Van Zylsrus, 8467, South Africa | P.O. Box 1081, Kuruman, 8460, South Africa**

DIRECTORS: DAT LAMB (BRITISH) | DN MACFADYEN | CL OPPENHEIMER | JEM OPPENHEIMER | NF OPPENHEIMER  
INCORPORATED IN THE REPUBLIC OF SOUTH AFRICA | COMPANY REG NO 1968/001382/07 | VAT REG 4020125912

## **PERSONAL ATTRIBUTES**

- Warm, friendly, and guest-focused.
- Calm and professional under pressure.
- Team player with strong attention to detail.
- Passion for wellness and hospitality.

## **WORKING CONDITIONS:**

- Based on a game reserve; involves early mornings, weekends, and public holidays.
- Physically demanding role requiring high fitness levels.

## **WHAT WE OFFER**

- A dynamic leadership role in a vibrant and unique environment.
- Opportunity to work within one of South Africa's most respected conservation brands.
- Competitive compensation and benefits package.
- A culture of innovation, collaboration, and hospitality excellence.
- Being part of a purpose-led organisation focused on meaningful impact.

**Tswalu Kalahari Reserve (Pty) Ltd**

**T. +27 53 781 9331 | E. info@tswalu.com | W. tswalu.com**

**Farm Korannaberg 296, Van Zylsrus, 8467, South Africa | P.O. Box 1081, Kuruman, 8460, South Africa**

**DIRECTORS: DAT LAMB (BRITISH) | DN MACFADYEN | CL OPPENHEIMER | JEM OPPENHEIMER | NF OPPENHEIMER  
INCORPORATED IN THE REPUBLIC OF SOUTH AFRICA | COMPANY REG NO 1968/001382/07 | VAT REG 4020125912**